

Talk to a patient about getting an immunization	"Can I talk to the Pharmacist?"	Ask if a patient wants flavoring for a liquid medication	Perfect Pour	Help a team member with filling/checking out customers/insurance without being asked
"Is my prescription ready?"	Take out the trash or DPI boxes	Offer counseling for new prescriptions	"Can you mail out today?"	Patient mispronounces a drug name
Take a prescription for a GFD medication	Type a compound	WAITING	"Can you refill ALL my meds?"	Fill 2 cells in the machine
Fix an insurance problem from the TPR Queue	REP-RE-SEN-TA-TIVE	Get 3 90-day conversions	Customer tries to write their phone number on the pin pad	Make 5 calls from the 7-day call list
Clear the Message Queue	"How much will it cost?"	Patient doesn't have their insurance card	Update Patient Allergies	Ask a customer to fill out our survey

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