

"adjuster denied your rx"	"Answered doorbell"	"Handled a walk-in"	"Submitted a Carlisle Cares!"	"Pill dropped on the floor"
"Double Count"	"Your website said you have this generic ..."	"Rosie beeped to refill drug"	"Brandi rebooted Malvern"	"Someone is wearing black scrubs"
"When can I pick up my meds?"	"can i get my tracking number"	WAITING	"But I'm out of my medication"	"My meds haven't been delivered yet"
"No address on control rx"	"Took call from a CSR"	"Perfect Pour"	"I don't take the generic"	"Printer Jam"
"I been home all day"	"Can you mail out today?"	"Somebody brought sweets"	"refilled bottles in rosie"	"Dr hasn't sent over your rx yet."

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