

|                           |                 |                     |               |              |
|---------------------------|-----------------|---------------------|---------------|--------------|
| <b>B</b>                  | <b>I</b>        | <b>N</b>            | <b>G</b>      | <b>O</b>     |
| SUGGESTION<br>S           | ACCOUNTABILITY  | CULTURE             | RELATIONSHIPS | IMPROVEMENT  |
| BUSINESS<br>SOLUTION<br>S | SUGGESTION<br>S | JOB<br>WELL<br>DONE | ACKNOWLEDGE   | PROGRESS     |
| SUCCESS<br>S              | TRUST           | <b>FREE</b>         | ACTIVITIES    | EXPECTATIONS |
| FEEDBACK                  | ROLES           | GUIDANCE            | EFFORT        | INDIVIDUAL   |
| DIRECTOR                  | BUILDING        | LEADERSHIP          | VISION        | COMMUNICATE  |

|          |             |                 |                           |                     |
|----------|-------------|-----------------|---------------------------|---------------------|
| <b>B</b> | <b>I</b>    | <b>N</b>        | <b>G</b>                  | <b>O</b>            |
| TRUST    | ACKNOWLEDGE | RELATIONSHIPS   | BUSINESS<br>SOLUTION<br>S | JOB<br>WELL<br>DONE |
| CULTURE  | VISION      | IMPROVEMENT     | BUILDING                  | PROGRESS            |
| FEEDBACK | ACTIVITIES  | <b>FREE</b>     | EXPECTATIONS              | ACCOUNTABILITY      |
| EFFORT   | LEADERSHIP  | SUGGESTION<br>S | COMMUNICATE               | ROLES               |
| GUIDANCE | INDIVIDUAL  | SUCCESS<br>S    | SUGGESTION<br>S           | DIRECTOR            |

|                 |                |                     |                           |             |
|-----------------|----------------|---------------------|---------------------------|-------------|
| <b>B</b>        | <b>I</b>       | <b>N</b>            | <b>G</b>                  | <b>O</b>    |
| BUILDING        | LEADERSHIP     | ACKNOWLEDGE         | INDIVIDUAL                | ACTIVITIES  |
| SUGGESTION<br>S | FEEDBACK       | GUIDANCE            | SUGGESTION<br>S           | IMPROVEMENT |
| SUCCESS<br>S    | COMMUNICATE    | <b>FREE</b>         | ROLES                     | EFFORT      |
| TRUST           | PROGRESS       | RELATIONSHIPS       | VISION                    | CULTURE     |
| EXPECTATIONS    | ACCOUNTABILITY | JOB<br>WELL<br>DONE | BUSINESS<br>SOLUTION<br>S | DIRECTOR    |