

B	I	N	G	O
Replace room key for guest	Book a future date for guest	Guest asks about pool	Guest uses points for room	Guest pays with Gift Card
Direct guest to Starbucks	Provide guest Village directions	Guest requests toothbrush	Book guest at rack rate	Loud cart in lobby
Transfer call to Sales	Check in a guest	FREE	Guest has TV remote problem	Guest needs a taxi/uber
Lost & Found Inquiry	Guest pays with Cash	Guest requests upgrade	Guest asks where restroom is	Guest requests late checkout
Create wake up call	In house guest calls FD	Extend stay for guest	Use Hskip/Maint Radio	Guest asks about HH Membership

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Guest pays with Gift Card	Guest calls for past receipt	Loud cart in lobby	Guest requests toothbrush	Provide guest Village directions

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