

B	I	N	G	O
Pt want husband to go back with her.	"It's the same insurance as last year"	Grouchy as hell patient.	Pt needs to read every page of information.	Pt gets lost looking for exit.
Computer has a problem.	Pt tries to put arm up on CC image.	Pt gets sarcastic/cranky while working with her.	2-d	Pt has questions about billing.
Pt schedules for next year.	Super friendly patient.	FREE	3-d	Pt cannot follow instructions.
Pt cuts you off during instructions.	Pt refuses to schedule next year.	Pt forgot ID	Pt can't make up mind	Pt gets mad about signing forms
Printer has a problem.	Answer 1 phone call.	Pt has all her cards	These are so fun.	Forgot insurance card

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Pt cuts you off during instructions.	3-d	FREE	Pt cannot follow instructions.	"It's the same insurance as last year"
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