B	I	N	G	O
Provide guest a property map	3rd party Booking	Guest asks about Hilton Honors	Guest requests late checkout	Guest from Georgia
Create wake up call	Lost & Found Inquiry	Guest pays with Cash	Book a future date for guest	Guest uses HH points for stay
Replace room key for guest	Book guest at rack rate	**FREE**	Guest asks about pool	Guest asks where restroom is
Guest requests upgrade	Guest from Alabama	Guest pays with Gift Card	Guest asks about breakfast hours	Guest has TV remote problem
Check in a guest from FL	Guest requests toothbrush	E'Teire charged to room	Use Quore for guest request	Extend stay for guest

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B	I	N	G	O
Replace room key for guest	Use Quore for guest request	Book a future date for guest	Guest from Alabama	Create wake up call
Guest requests late checkout	Guest asks where restroom is	Guest asks about Hilton Honors	Guest has TV remote problem	Book guest at rack rate
Guest asks about pool	3rd party Booking	**FREE**	Guest asks about breakfast hours	Guest pays with Gift Card
Extend stay for guest	Provide guest a property map	E'Teire charged to room	Guest requests upgrade	Check in a guest from FL
Guest from Georgia	Guest asks about parking	Guest uses HH points for stay	Guest pays with Cash	Lost & Found Inquiry

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B	I	N	G	O
Guest requests upgrade	Guest asks about breakfast hours	Replace room key for guest	Extend stay for guest	Guest requests late checkout
Guest requests toothbrush	Guest uses HH points for stay	Use Quore for guest request	Guest from Alabama	Book guest at rack rate
Guest pays with Gift Card	Book a future date for guest	**FREE**	Guest asks about pool	Guest asks about Hilton Honors
Guest asks about parking	Guest from Georgia	Check in a guest from FL	3rd party Booking	Provide guest a property map
Lost & Found Inquiry	Guest pays with Cash	Guest asks where restroom is	Guest has TV remote problem	E'Teire charged to room

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