

B	I	N	G	O
You know what you're doing!	Always let them see you smile.	Be Patient	This is your job.	Let them know you will set aside time for them.
Be Friendly	You have a team to back you up!	Make positive memories for everyone.	Apologize if you don't know the answers.	Support them in many ways.
You are always there for them.	Your body language.	FREE	Be Available	Be Respectful
Be a Good Listener	Treat them as you would want to be treated.	Give everyone a chance to adjust.	Be Professional	Let them tell their story.
Be Professional	Be Calm	Offer assistance to everyone.	Your tone of voice.	Be Honest

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Your body language.	Apologize if you don't know the answers.	This is your job.	Be Friendly	Make positive memories for everyone.
Be Patient	Your tone of voice.	Let them know you will set aside time for them.	Be Calm	Support them in many ways.
Be a Good Listener	Be Available	FREE	Be Respectful	Always let them see you smile.
Be Professional	Offer assistance to everyone.	You know what you're doing!	Be Honest	Treat them as you would want to be treated.
Give everyone a chance to adjust.	Let them tell their story.	You are always there for them.	You have a team to back you up!	Be Professional

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Be Calm	Offer assistance to everyone.	Apologize if you don't know the answers.	Let them tell their story.	Be Available
You know what you're doing!	Be a Good Listener	Give everyone a chance to adjust.	You have a team to back you up!	Let them know you will set aside time for them.
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Your body language.	Support them in many ways.	This is your job.	Your tone of voice.	Be Patient
Be Respectful	Always let them see you smile.	Make positive memories for everyone.	Be Friendly	Be Professional