

Customer Service Week Bingo

Verifies patient name and DOB on 5 calls	Ate something with chicken for lunch	Has any password with a 4 in it	Showed a coworker something new	Make a Compliment
Has an organized desk	Thank a patient with a smile	No missed timeclock punches	Born in October	Responded to 3 emails
Spoke to 5 male patients	Warm transfers a patient	Manager's Special	Brought lunch from home	Learn something new about 3 coworkers
Learned something new	Slow the patient down and take control of the call	Made a patient laugh	Hates coffee	Make the patient feel like you are an expert
Has worked for the company 5 years	Get a compliment from a patient	Provide positive recognition to a coworker	patient's name starts with an O	Has angry patient

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