

That's not over the counter?	I need the small pink tablets refilled	Can't read written prescription	Patient is mad the medication is out of stock	I'm sorry but it's currently out of stock
But I just came from the doctors	Patient needs a early refill of medication	Offer a owing slip	"Can I talk to the Pharmacist?"	Patient calling over 5 times a day for their medication
Patient mispronounces a drug name	There's always a problem here	WAITING	"Can you refill ALL my meds?"	Have to check the BNF for correct dosage
I didn't pay that much last time	Patient lost medicine	I had a text confirming my prescription was ready	Doctor sends wrong prescription over	Is that not generic?
Come back tomorrow	"Is my prescription ready?"	Offer counseling for new prescriptions	What time do you close	Call the GP

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