

B	I	N	G	O
Transfer call to Miranda	Answer a robo call	Answer a question in teams	Call to Sheena	Return call to Frank
Learn something new law	Call from State Farm	Took Call from Justin Murray	P&C Call	Ashlee makes indirect joke
Resend txt/email	Spoke with Gary Nigro	FREE	Transfer call to Riverview	Call from Geico
Dropped Call	Call from Radiologist	Finish a call under 1 min	Send link to caller	Get yelled at by caller
Repeat a sentence 3x on a call	Show client how to esign contract	Complete a call with zero holds	Exzia spells a name wrong	Check Verification call

B	I	N	G	O
Lyft request call	Finish a call under 1 min	Catch up on all Emails	Call from Jay	Call from John
New Intake	Learn something new law	Hang-up on caller	Call from Chris	Spoke with Gary Nigro
Same client called back to back	Dropped Call	FREE	Call from Geico	Took Call from Justin Murray
Ashlee makes indirect joke	Transfer call to Riverview	Take message for Jay	Return call to Frank	Exzia spells a name wrong
Frank walks into the Call Center	Call from State Farm	Called sir or ma'am 3x	Post a work tip in teams	Use "Marvelous" in a call

B	I	N	G	O
Same client called back to back	Resend txt/email	Post a work related joke in teams	Shay gets called away from her desk	Call from Jay
Call from Moskovitz	Post a work tip in teams	Learn something new law	Call from State Farm	Repeat a sentence 3x on a call
Nathalie talks to someone not in here	Answer a robo call	FREE	Dropped Call	Answer a question in teams
Hang-up on caller	New Intake	Transfer call to Miranda	Call from John	You are Placed on hold
Use "Spectacular" in a call	Call from The General	Use "Marvelous" in a call	Call from Chris	Return call to Frank