

B	I	N	G	O
Stuck on the Elevator	48 Hours Cancellation	Complimentary WIFI	Power cycle Modem	How was your stay?
Advance Purchase	Shuttle to the Airport	Needed Wi-Fi password	5th Floor	Over Sold
Rewards Member	TV not working	FREE	6PM Cancellation	Customer not at home to troubleshoot
Equipment was unplugged	Program a Remote	Explained a feature	Credit Card Declined	Mobile Check-in
Connecting Rooms	Adjoining room	Outage declared	Your last name Plz.	Bed Bugs

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TV not working	5th Floor	Power cycle Modem	Advance Purchase	Needed Wi-Fi password
Complimentary WIFI	Your last name Plz.	How was your stay?	Adjoining room	Over Sold
Equipment was unplugged	6PM Cancellation	FREE	Customer not at home to troubleshoot	48 Hours Cancellation
Credit Card Declined	Outage declared	Stuck on the Elevator	Bed Bugs	Program a Remote
Explained a feature	Mobile Check-in	Rewards Member	Shuttle to the Airport	Connecting Rooms

B	I	N	G	O
Adjoining room	Outage declared	5th Floor	Mobile Check-in	6PM Cancellation
Stuck on the Elevator	Equipment was unplugged	Explained a feature	Shuttle to the Airport	How was your stay?
Rewards Member	Bed Bugs	FREE	Program a Remote	Credit Card Declined
TV not working	Over Sold	Power cycle Modem	Your last name Plz.	Complimentary WIFI
Customer not at home to troubleshoot	48 Hours Cancellation	Needed Wi-Fi password	Advance Purchase	Connecting Rooms