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| StartPage Search | 4 ways | Deposit Case is Resolved with the reason as Problem Solved | Routed | Managed Internally |
| Critical internal comments section | Shared IP | PlayerSheet Username Search bar | Audit | Queues |
| Select follow from the top ribbon | The Account Status | **FREE** | Chronological listing of transactions across records and users in CRM for all accounts | History Button |
| Interaction Logs | Search Bar | Interactions Column | Goes Grey when inactive | PlayerSheet Follow option |
| GCV | Click Add under Cases | Playersheet Follow option | Who Adds and remove documents? | Customer Relationship Manager |



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| The Account Status | Audit | Routed | Critical internal comments section | PlayerSheet Username Search bar |
| Deposit Case is Resolved with the reason as Problem Solved | Who Adds and remove documents? | Managed Internally | Click Add under Cases | Queues |
| Interaction Logs | Chronological listing of transactions across records and users in CRM for all accounts | **FREE** | History Button | 4 ways |
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| StartPage Search | Interaction Logs | Interactions Column | Shared IP | Managed Internally |
| Select follow from the top ribbon | Customer Relationship Manager | **FREE** | Search Bar | Goes Grey when inactive |
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