B	I	N	G	O
Talk to someone from Florida	Asked for RFD	First checking payment of the day	Provided website for self-service option	No complaints
Clock in on time (Dayforce)	Submitting Onbase Cancellation request	One time Payment $100 or more	Clear 2 buckets	Provided Probing Questions
Set up recurring payment	Talk to someone from Texas	**FREE**	Clear 3 buckets	No Exception errors
No Onbase Escalations	Set up loan extension program	No Supervisor calls	Kudos call	Offering post-dated payment
First debit card payment of the day	Cleared delinquency to bring account current	PAY OFF ACCOUNT	Talk to someone name David	Complete Standard Verification in full (INBOUND)

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B	I	N	G	O
Talk to someone from Texas	Clear 2 buckets	Provided website for self-service option	Clock in on time (Dayforce)	One time Payment $100 or more
First checking payment of the day	Talk to someone name David	No complaints	Cleared delinquency to bring account current	Provided Probing Questions
No Onbase Escalations	Clear 3 buckets	**FREE**	No Exception errors	Asked for RFD
Kudos call	PAY OFF ACCOUNT	Talk to someone from Florida	Complete Standard Verification in full (INBOUND)	Set up loan extension program
No Supervisor calls	Offering post-dated payment	Set up recurring payment	Submitting Onbase Cancellation request	First debit card payment of the day

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B	I	N	G	O
Cleared delinquency to bring account current	PAY OFF ACCOUNT	Clear 2 buckets	Offering post-dated payment	Clear 3 buckets
Talk to someone from Florida	No Onbase Escalations	No Supervisor calls	Submitting Onbase Cancellation request	No complaints
Set up recurring payment	Complete Standard Verification in full (INBOUND)	**FREE**	Set up loan extension program	Kudos call
Talk to someone from Texas	Provided Probing Questions	Provided website for self-service option	Talk to someone name David	First checking payment of the day
No Exception errors	Asked for RFD	One time Payment $100 or more	Clock in on time (Dayforce)	First debit card payment of the day

Custom Bingo Card #3 of 3

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