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|----------------------------|------------------------------------|-----------------------|-----------------------------------|-----------------------|
| <b>B</b>                   | <b>I</b>                           | <b>N</b>              | <b>G</b>                          | <b>O</b>              |
| Underwriting<br>Department | Agency<br>Department               | Catastrophe<br>Losses | Swiss<br>Re                       | Policy                |
| CGL                        | Underwriter                        | Premium               | Aon<br>Benfield                   | Reinsurance           |
| Umbrella<br>Policy         | Uninsured<br>Motorist<br>Insurance | <b>FREE</b>           | Auto<br>Insurance                 | Dwelling<br>Fire      |
| Homeowners<br>Insurance    | Towers<br>Watson                   | Mobile<br>Home        | Deductible                        | Policy<br>Processing  |
| Claims<br>Department       | Business<br>Owners<br>Program      | Property<br>Insurance | Vice<br>President<br>Underwriting | Casualty<br>Insurance |

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| <b>B</b>                           | <b>I</b>                          | <b>N</b>                   | <b>G</b>                      | <b>O</b>             |
| Uninsured<br>Motorist<br>Insurance | Aon<br>Benfield                   | Swiss<br>Re                | CGL                           | Premium              |
| Catastrophe<br>Losses              | Vice<br>President<br>Underwriting | Policy                     | Business<br>Owners<br>Program | Reinsurance          |
| Homeowners<br>Insurance            | Auto<br>Insurance                 | <b>FREE</b>                | Dwelling<br>Fire              | Agency<br>Department |
| Deductible                         | Property<br>Insurance             | Underwriting<br>Department | Casualty<br>Insurance         | Towers<br>Watson     |
| Mobile<br>Home                     | Policy<br>Processing              | Umbrella<br>Policy         | Underwriter                   | Claims<br>Department |

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|------------------------------|----------------------|--------------|-----------------------------|--------------------|
| <b>B</b>                     | <b>I</b>             | <b>N</b>     | <b>G</b>                    | <b>O</b>           |
| Business Owners Program      | Property Insurance   | Aon Benfield | Policy Processing           | Auto Insurance     |
| Underwriting Department      | Homeowners Insurance | Mobile Home  | Underwriter                 | Policy             |
| Umbrella Policy              | Casualty Insurance   | <b>FREE</b>  | Towers Watson               | Deductible         |
| Uninsured Motorist Insurance | Reinsurance          | Swiss Re     | Vice President Underwriting | Catastrophe Losses |
| Dwelling Fire                | Agency Department    | Premium      | CGL                         | Claims Department  |