

B	I	N	G	O
"We want to get this right."	"Bear with me."	"I'm committed to this."	"We are hoping to kick off consultation within this financial year."	"Thank you for your feedback."
"I know it's frustrating."	"We recognise the impact on peoples' lives."	"There is a NEW rate review underway."	"I am personally committed to this."	"We haven't looked at rates for a long long time."
"We want to make this the Tech Shop of Choice."	"I continue to push and remain optimistic."	"On-call support is a critical part of our service offering."	"Once we have confirmed an approach we will present it to those impacted for feedback."	"We have some options I'm socialising with Dan and Brigid."
"Recommendations have been made to the Technology Leadership Team."	"This work is progressing."	"I'm keen to have new rates in place by..."	"The light at the end of the tunnel is just someone bringing you more work."	"I hope this clarifies things."
"We have made some positive steps."	"I'll definitely have something for you by..."	"We're awaiting the final stamp of approval."	"I'll get back to you at the end of the month."	"I'm not sure how long it will take to work through this process."

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