B	I	N	G	O
Self-assured	Active listening	Consistency	Openness	Firmness
Clarity	Self-advocacy	Honesty	Assertiveness	Respect
Self-expression	Body language	**FREE**	Directness	Empathy
Politeness	Empowerment	Negotiation	Decisiveness	Flexibility
Boundaries	Persuasion	Compromise	Tone	Confidence

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B	I	N	G	O
Self-expression	Tone	Assertiveness	Empowerment	Clarity
Openness	Empathy	Consistency	Flexibility	Body language
Directness	Active listening	**FREE**	Decisiveness	Negotiation
Confidence	Self-assured	Compromise	Politeness	Boundaries
Firmness	Diplomacy	Respect	Honesty	Self-advocacy

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B	I	N	G	O
Politeness	Decisiveness	Self-expression	Confidence	Openness
Persuasion	Respect	Tone	Empowerment	Body language
Negotiation	Assertiveness	**FREE**	Directness	Consistency
Diplomacy	Firmness	Boundaries	Active listening	Self-assured
Self-advocacy	Honesty	Empathy	Flexibility	Compromise

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