

B	I	N	G	O
trust	Acceptance	Emotional Intelligence	open-mindedness	Repeat and Rephrase
Correcting	sympathizing	Social Awareness	Adaptability	active-listening
self-control	validate	FREE	Advising	Interrogating
Consoling	One-Upping	respect	Recognizing cues	self-awareness
Explaining	Shutting down	Empathy	Body-language	Story telling

B	I	N	G	O
validate	respect	active-listening	Story telling	self-awareness
Advising	Consoling	Repeat and Rephrase	Correcting	Shutting down
Adaptability	Fix It	FREE	Acceptance	Recognizing cues
trust	Body-language	vulnerability	open-mindedness	Social Awareness
Emotional Intelligence	Interrogating	One-Upping	Explaining	sympathizing

B	I	N	G	O
Correcting	self-awareness	One-Upping	open-mindedness	Acceptance
validate	active-listening	Emotional Intelligence	Consoling	Shutting down
Interrogating	Fix It	FREE	Advising	Adaptability
Body-language	self-control	Repeat and Rephrase	Empathy	Story telling
sympathizing	trust	Recognizing cues	Explaining	Educating