

B	I	N	G	O
Your body language.	'nice to e-meet you'	Be Professional	Treat them as you would want to be treated.	Let them tell their story.
Be Honest	You know what you're doing!	Offer assistance to everyone.	'where is my order '-havent paid yet	This is your job.
You have a team to back you up!	Your tone of voice.	FREE	Be Calm	Be a Good Listener
Give everyone a chance to adjust.	You are always there for them.	Let them know you will set aside time for them.	Be Respectful	Make positive memories for everyone.
Be Professional	Be Friendly	Support them in many ways.	cant get a word in on the phone	Be Patient

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