COMMUNICATION SKILLS

verbal communication	Active listening	No shouting	confidence	Stay calm
Eye Contact	transparency	body language	Assertive Communication	one to one interaction
voice tone	Be aware of non-verbal ques	**FREE**	Positive Body Language	Respectful to others
group interaction	Speak clearly	clarity	No slang	appropriate language
Be patient	feedback	No inappropriate Language	written communication	No jargon

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COMMUNICATION SKILLS

voice tone	written communication	Assertive Communication	Speak clearly	Eye Contact
confidence	Respectful to others	No shouting	appropriate language	Be aware of non-verbal ques
Positive Body Language	Active listening	**FREE**	No slang	clarity
No jargon	verbal communication	No inappropriate Language	group interaction	Be patient
Stay calm	Passive Aggressive communication	one to one interaction	body language	transparency

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COMMUNICATION SKILLS

group interaction	No slang	voice tone	No jargon	confidence
feedback	one to one interaction	written communication	Speak clearly	Be aware of non-verbal ques
clarity	Assertive Communication	**FREE**	Positive Body Language	No shouting
Passive Aggressive communication	Stay calm	Be patient	Active listening	verbal communication
transparency	body language	Respectful to others	appropriate language	No inappropriate Language

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