

B	I	N	G	O
Verified a user SSN/DUO or SLACK	Athena App - IH	Microsoft Teams Error	Used KB0005767	SAMMS is Frozen...
Installed an Application	VPN Assistance	Slow Computer	Audio Issue	Used Bomgar
User placed you on Hold	Warm-Transferred a call	Signed into Purecloud	Camera Issue	Read the Announcement Email
Remoted in to help	Used KB0010497 - SAREPTA	Reset a MacBook Password	Password Reset request	Sent a ticket to a Supervisor for review
Outlook Add-in disabled	Google Chrome Error	Took 15 Calls	Zoom Meeting Error	MFA/2FA Setup

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