

B	I	N	G	O
Signage	Addressing Guest Concerns	Fire Safety	Practice Good Hygiene	Maintain Staff Privacy
Emergency Plans	Respect	Negative Experience	Ask for Help	Report to a Manager
Smile	Be Polite	FREE	Guest Personal Information	Keep the Area Clean
Remain Calm	Maintain Guest Privacy	Positive Experience	Friendly Personality	Making Guests Feel Welcome
Be Your Best	Quick Assistance	Evacuation Plans	Thank You	Eye Contact

B	I	N	G	O
Smile	Thank You	Ask for Help	Maintain Guest Privacy	Emergency Plans
Practice Good Hygiene	Keep the Area Clean	Fire Safety	Making Guests Feel Welcome	Be Polite
Guest Personal Information	Addressing Guest Concerns	FREE	Friendly Personality	Positive Experience
Eye Contact	Signage	Evacuation Plans	Remain Calm	Be Your Best
Maintain Staff Privacy	Greet Guest	Report to a Manager	Negative Experience	Respect

B	I	N	G	O
Remain Calm	Friendly Personality	Smile	Eye Contact	Practice Good Hygiene
Quick Assistance	Report to a Manager	Thank You	Maintain Guest Privacy	Be Polite
Positive Experience	Ask for Help	FREE	Guest Personal Information	Fire Safety
Greet Guest	Maintain Staff Privacy	Be Your Best	Addressing Guest Concerns	Signage
Respect	Negative Experience	Keep the Area Clean	Making Guests Feel Welcome	Evacuation Plans