

CSR Games Bingo

Used a Dispatch Games Word with a Technician	Answer the phone before putting a customer on hold	Pre-book a next season tune up	Texted a DS or Technician for a Customer	Scheduled a Water Heater Estimate
Classified an Employee Call	Updated a customer's payment method	Scheduled a presite	Answered a ServiceTitan Chat	Sell an MVP Membership
Transfer a Call to the Parts Department	Used customer name during call	Customer thanked you by name!	Answered the phone before second ring	Scheduled a MVP Diagnostic
Scheduled a Non-MVP Diagnostic	Thank customer for calling Greiner	Scheduled a Non-MVP Tune Up	Scheduled a Fall Special Tune Up	Scheduled a duct design
Reply to Yelp/Online Submission	Built Value on your Call	Scheduled an HVAC Estimate	Wish a Customer a Happy Holiday Season	Displayed the Greiner Way to a Customer

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Scheduled a Non-MVP Diagnostic	Answered the phone before second ring	Customer thanked you by name!	Scheduled a MVP Diagnostic	Answer the phone before putting a customer on hold
Scheduled a Fall Special Tune Up	Scheduled an HVAC Estimate	Used a Dispatch Games Word with a Technician	Displayed the Greiner Way to a Customer	Thank customer for calling Greiner
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