Thanksgiving Week Bingo

Turn a Frown Upside Down - Make an Irate Customer Happy and share your example in the chat	Advise the customer of the Customer Satisfaction Survey when ending a phone call	Explore Fuel50 and share learnings with Aaron	Send 4 recognition centrals to peers	NBA: Find extra value on 5 calls (save MIDs)
Congratulate client on a life event and share with the team	Trade and Distribution with a personal connection	Participate in a skill workshop or HD booking	Ask a customer if they are Very Satisfied with your Service	Receive 2 Raving Reviews (top box surveys)
Spend some extra time with a teammate	Use AgentBot/GPS to research a client issue and save MID	Manager's Special	Assist With or Take Ownership of an Absent Peer's Work Item	IRA Contribution
Learn something new (work related) to share in your team huddle	Share a Best Practice in the team chat	Make a list of 3 things you are grateful for and share with the team	Help a teammate with a call	Obtain a week of 95% schedule adherence (not including days off)
Have No DTLs in the week	Complete a Qualified Charitable Distribution	Process 5 RMDs	Warm Transfer a Customer	Equity trade

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