

B	I	N	G	O
Provide guest a property map	Book a future date for guest	Guest asks for ice	Guest requests toothbrush	Guest needs help with internet
Extend stay for guest	Lost & Found Inquiry	Guest pays with Cash	Book guest at rack rate	Guest requests late checkout
Guest requests upgrade	Replace room key for guest	FREE	Check in a guest	Guest complains of amenity fee
Guest complains of view	Guest requests towels	Guest has TV/remote problem	Guest asks where to see elk	Guest needs luggage assistance
Guest asks where restroom is	Create wake up call	Guest requests early check in	Use Hskip/Maint Radio	Guest asks about pool

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