

|                                  |                                                         |                                                              |                                               |                                                       |
|----------------------------------|---------------------------------------------------------|--------------------------------------------------------------|-----------------------------------------------|-------------------------------------------------------|
| <b>B</b>                         | <b>I</b>                                                | <b>N</b>                                                     | <b>G</b>                                      | <b>O</b>                                              |
| Transfer<br>911                  | 911 "I<br>never<br>called<br>911"                       | Curtis comes<br>in and asks<br>for another<br>Structure Fire | Selfcare<br>Susan gets<br>complimented        | Need<br>Halloween<br>candy<br>checked                 |
| Call's 911 with<br>non-emergency | Suspicious<br>Person /<br>CLOWN /<br>GHOST /<br>ZOMBIE? | On call<br>manning<br>has<br>change                          | 911 "This<br>isn't an<br>emergency<br>but..." | Release<br>the hounds<br>/ Animal<br>complaint        |
| Spooky<br>odor                   | Try's to<br>offer up<br>their life<br>story             | <b>FREE</b>                                                  | 911<br>Hang-up<br>Call                        | I've fallen<br>and I can't<br>get up / lift<br>assist |
| Kids<br>come in<br>for a visit   | Speeding<br>vehicle /<br>broomstick?                    | Monster<br>Mash<br>Accident<br>No injuries                   | Get a<br>call from<br>Reginald                | Neighbor<br>Complaint                                 |
| Fireworks<br>!!!                 | Alarms<br>Call                                          | Open<br>Line /<br>SCARY<br>SILENCE                           | Welfare<br>check / Is<br>anybody<br>home?     | Child /<br>GHOUL<br>playing<br>with phone             |

|                                                     |                                      |                                     |                                              |                                       |
|-----------------------------------------------------|--------------------------------------|-------------------------------------|----------------------------------------------|---------------------------------------|
| <b>B</b>                                            | <b>I</b>                             | <b>N</b>                            | <b>G</b>                                     | <b>O</b>                              |
| Try's to offer up their life story                  | 911 "This isn't an emergency but..." | Selfcare<br>Susan gets complimented | Call's 911 with non-emergency                | On call manning has change            |
| Curtis comes in and asks for another Structure Fire | Welfare check / Is anybody home?     | Need Halloween candy checked        | <b>Alarms Call</b>                           | Release the hounds / Animal complaint |
| Kids come in for a visit                            | 911 Hang-up Call                     | <b>FREE</b>                         | I've fallen and I can't get up / lift assist | 911 "I never called 911"              |
| Get a call from Reginald                            | Open Line / SCARY SILENCE            | Transfer 911                        | Child / GHOUL playing with phone             | Speeding vehicle / broomstick?        |
| Monster Mash Accident<br>No injuries                | Neighbor Complaint                   | Spooky odor                         | Suspicious Person / CLOWN / GHOST / ZOMBIE?  | Fireworks !!!                         |

|                                                       |                                                |                                               |                                                         |                                                              |
|-------------------------------------------------------|------------------------------------------------|-----------------------------------------------|---------------------------------------------------------|--------------------------------------------------------------|
| <b>B</b>                                              | <b>I</b>                                       | <b>N</b>                                      | <b>G</b>                                                | <b>O</b>                                                     |
| Alarms<br>Call                                        | Open<br>Line /<br>SCARY<br>SILENCE             | 911 "This<br>isn't an<br>emergency<br>but..." | Neighbor<br>Complaint                                   | 911<br>Hang-up<br>Call                                       |
| Transfer<br>911                                       | Kids<br>come in<br>for a visit                 | Monster<br>Mash<br>Accident<br>No injuries    | Suspicious<br>Person /<br>CLOWN /<br>GHOST /<br>ZOMBIE? | Need<br>Halloween<br>candy<br>checked                        |
| Spooky<br>odor                                        | Child /<br>GHOUL<br>playing<br>with phone      | <b>FREE</b>                                   | Speeding<br>vehicle /<br>broomstick?                    | Get a<br>call from<br>Reginald                               |
| Try's to<br>offer up<br>their life<br>story           | Release<br>the hounds<br>/ Animal<br>complaint | Selfcare<br>Susan gets<br>complimented        | Welfare<br>check / Is<br>anybody<br>home?               | Curtis comes<br>in and asks<br>for another<br>Structure Fire |
| I've fallen<br>and I can't<br>get up / lift<br>assist | 911 "I<br>never<br>called<br>911"              | On call<br>manning<br>has<br>change           | Call's 911 with<br>non-emergency                        | Fireworks<br>!!!                                             |