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|----------------------------------------------|-----------------------------|-----------------------------------------------------|-------------------------------------------------|-----------------------------------------------------------|
| <b>B</b>                                     | <b>I</b>                    | <b>N</b>                                            | <b>G</b>                                        | <b>O</b>                                                  |
| Tent or caravan fire                         | "It's not an emergency but" | Christmas music playing in the background of a call | Neighbours report BBQ smoke                     | ICAP operator accidentally transfers Pol/Amb call to Fire |
| Caller thanks you for working over Christmas | Ram raid incident           | Multi car pile up on a State Highway                | Arguing with another agency over responsibility | Quickly inhaling food to answer the phone/radio           |
| Uni students being rowdy/nuisance            | Bonfire gone wrong          | E-scooter or bike charging fire                     | Gas bottle leak                                 | PT in 20's with intoxication or overdose                  |
| ICAD issues                                  | Neighbours at war situation | Complaint about fireworks                           | Kitchen fire caused by cooking                  | Caller admits they've had a few drinks                    |
| Off duty brigade member calls in an incident | Campervan rollover          | Water related incident                              | Child prank caller                              | Drink driving incident                                    |

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| Uni students being rowdy/nuisance            | <b>Bonfire gone wrong</b>                           | Quickly inhaling food to answer the phone/radio | Arguing with another agency over responsibility           | Caller admits they've had a few drinks |
| <b>Child prank caller</b>                    | PT in 20's with intoxication or overdose            | <b>E-scooter or bike charging fire</b>          | ICAP operator accidentally transfers Pol/Amb call to Fire | Neighbours at war situation            |
| Caller thanks you for working over Christmas | Christmas music playing in the background of a call | <b>Multi car pile up on a State Highway</b>     | <b>Kitchen fire caused by cooking</b>                     | <b>Tent or caravan fire</b>            |
| <b>ICAD issues</b>                           | Campervan rollover                                  | <b>Ram raid incident</b>                        | Complaint about fireworks                                 | Neighbours report BBQ smoke            |
| Off duty brigade member calls in an incident | <b>Water related incident</b>                       | <b>Drink driving incident</b>                   | "It's not an emergency but"                               | <b>Gas bottle leak</b>                 |

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| Gas bottle leak                          | Quickly inhaling food to answer the phone/radio | Neighbours report BBQ smoke                  | Christmas music playing in the background of a call | ICAP operator accidentally transfers Pol/Amb call to Fire |