

B	I	N	G	O
You talked to a customer whose last name started with the same letter as yours	A customer tells you "Happy Valentine's Day"	No tech call offs for a whole day!	You are on time to the dispatch meeting	The Crawlspace is to small
Customer confirmed after we told them we have to move them on	You spoke to a customer whose first and last name start with the same letter	We cleared Dexcomm before 11AM	All first calls are confirmed when you leave for the day (Bassett)	When on the phone you say "Sorry my computer is running slow today"
You have to open an escalations task	You took 3 tech ETA calls in 1 day	Mikayla sends you something	Catie talks about/mentions "Funcie"	Spoke to a customer whose last name starts with "Y"
Tech can't find customer's home	You go to lunch on time 3 days in a row	Tech uploaded a blank/black picture to ST	Schedule at least 6 calls same day out of any bucket	The wrong parts were ordered
Rescheduled 3 maintenance calls in 1 day	Customer cancels after dispatch scheduled them	We run out of coffee pods	Your five9 availability is over 85% 5 days in a row	Customer hung up on you while scheduling

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