

# Employees complain

|                                                   |                                                                      |                            |                                |                                |
|---------------------------------------------------|----------------------------------------------------------------------|----------------------------|--------------------------------|--------------------------------|
| Patient with an empty pill bottle here for refill | "I googled my symptoms and..."                                       | Code Stroke                | Free pregnancy test            | First ambulance transfer       |
| Blood sugar over 400                              | Patient accompanied by PD                                            | First patient by ambulance | "I have a high pain tolerance" | Pain onset greater than a week |
| "I'm here because I knew you were opening"        | First Quabbin Valley patient                                         | FREE SPACE                 | First Urgent Care patient      | Here for greater than 4 hours  |
| First admission                                   | First to use garage door                                             | First AMA                  | First code 10 by noon          | ETOH over 300                  |
| Abdominal Pain                                    | Abdominal pain in waiting complaining money stuck in vending machine | First help out of car      | Cardiac Arrest                 | First to ask for meal          |

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|                          |                                                                      |                           |                              |                                            |
|--------------------------|----------------------------------------------------------------------|---------------------------|------------------------------|--------------------------------------------|
| Transfer by Medstar      | Helicopter transfer                                                  | First to use garage door  | First patient by ambulance   | Here for greater than 4 hours              |
| Abdominal Pain           | Abdominal pain in waiting complaining money stuck in vending machine | First to ask for meal     | First code 10 by noon        | Blood sugar over 400                       |
| First help out of car    | "I have a high pain tolerance"                                       | FREE SPACE                | First Quabbin Valley patient | "I googled my symptoms and..."             |
| First ambulance transfer | Patient with an empty pill bottle here for refill                    | Up over and down          | Cardiac Arrest               | "I'm here because I knew you were opening" |
| Free pregnancy test      | Code Brown                                                           | First Urgent Care patient | Code Stroke                  | First AMA                                  |

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|                                                   |                                                                      |                                |                           |                                                        |
|---------------------------------------------------|----------------------------------------------------------------------|--------------------------------|---------------------------|--------------------------------------------------------|
| First help out of car                             | Blood sugar over 400                                                 | First to use garage door       | First to ask for meal     | Code Brown                                             |
| "I have a high pain tolerance"                    | Up over and down                                                     | Code Stroke                    | Transfer by Medstar       | Patient on cell phone while being wheeled to radiology |
| Cardiac Arrest                                    | Here for greater than 4 hours                                        | FREE SPACE                     | First admission           | Free pregnancy test                                    |
| "I googled my symptoms and..."                    | Abdominal pain in waiting complaining money stuck in vending machine | First code 10 by noon          | First Urgent Care patient | First Behaviroal Health Patient                        |
| Patient with an empty pill bottle here for refill | "I'm here because I knew you were opening"                           | Pain onset greater than a week | Abdominal Pain            | Patient accompinied by PD                              |