

B	I	N	G	O
Patient wants appointment "real quick"	Patient argues about copay	Patient brings a full entourage	Patient requests same-day results	Patient has a fun hair color
Patient asks for manager	Patient tries to skip check-in steps	Patient mispronounces provider name	Patient arrives 30 minutes early	Patient refuses to sign forms
Patient shows up on wrong day	Patient wants to walk in	FREE	Patient asks about parking	Patient doesn't know DOB
Patient forgets ID or insurance	Patient shows up at wrong location	Patient forgets paperwork at home	Patient complains about wait time	Patient insists appointment is urgent
Patient brings printed Google research	Patient asks for Wi-Fi password	Patient pays in exact change	"I called already" (no documentation)	Patient asks for provider not in office

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