

|                          |                            |                                     |                                   |                         |
|--------------------------|----------------------------|-------------------------------------|-----------------------------------|-------------------------|
| <b>B</b>                 | <b>I</b>                   | <b>N</b>                            | <b>G</b>                          | <b>O</b>                |
| Service<br>Sunshine      | 120 secs<br>below<br>OEPE  | Fast<br>Accurate<br>and<br>Friendly | No late<br>(TEAM)                 | No 3PO<br>Incident      |
| Customer<br>Commendation | STAR<br>on Cash<br>drawers | No RAT                              | 90 secs<br>below<br>R2P           | No<br>Waste             |
| Passed<br>FUSOC          | Team<br>Complete<br>Unif   | <b>FREE</b>                         | Clean Up<br>without<br>being told | Knows<br>Target         |
| Manager<br>Commendation  | Outstanding<br>Performer   | McDependable                        | Knows<br>Promotion                | No<br>Complaint         |
| Hit<br>Target<br>AC      | Complete<br>Uniform        | No RBT                              | Warm<br>Polite<br>Greetings       | Did<br>table<br>selling |

| <b>B</b>                   | <b>I</b>                    | <b>N</b>         | <b>G</b>              | <b>O</b>              |
|----------------------------|-----------------------------|------------------|-----------------------|-----------------------|
| Team Complete Unif         | 90 secs below R2P           | No late (TEAM)   | Customer Commendation | No RAT                |
| Fast Accurate and Friendly | Warm Polite Greetings       | No 3PO Incident  | Complete Uniform      | No Waste              |
| Manager Commendation       | Clean Up without being told | <b>FREE</b>      | Knows Target          | 120 secs below OEPE   |
| Knows Promotion            | No RBT                      | Service Sunshine | Did table selling     | Outstanding Performer |
| McDependable               | No Complaint                | Passed FUSOC     | STAR on Cash drawers  | Hit Target AC         |

|                    |                      |                   |                       |                             |
|--------------------|----------------------|-------------------|-----------------------|-----------------------------|
| <b>B</b>           | <b>I</b>             | <b>N</b>          | <b>G</b>              | <b>O</b>                    |
| Complete Uniform   | No RBT               | 90 secs below R2P | No Complaint          | Clean Up without being told |
| Service Sunshine   | Manager Commendation | McDependable      | STAR on Cash drawers  | No 3PO Incident             |
| Passed FUSOC       | Did table selling    | <b>FREE</b>       | Outstanding Performer | Knows Promotion             |
| Team Complete Unif | No Waste             | No late (TEAM)    | Warm Polite Greetings | Fast Accurate and Friendly  |
| Knows Target       | 120 secs below OEPE  | No RAT            | Customer Commendation | Hit Target AC               |