

|                             |                                |                       |                               |                             |
|-----------------------------|--------------------------------|-----------------------|-------------------------------|-----------------------------|
| <b>B</b>                    | <b>I</b>                       | <b>N</b>              | <b>G</b>                      | <b>O</b>                    |
| Snoring Patient             | 2 MA's call out on a Monday    | Cute patient          | PT. complains about wait time | Naked Patient               |
| Chewed out by family member | Refills for meds not called    | Out of supplies       | Can't find my pen             | Patient= Drug Seeker        |
| You take a nap              | Cant find my patient           | Free Space            | Going home early              | Patient with high-BP        |
| Missing Order               | PT needs to use rr last minute | Doctor cancels clinic | Nurse visit at 5PM            | Celebrity Patient           |
| Patient on cell phone       | Code Brown                     | homeless patient      | Cried at work                 | Doctor upset about schedule |

|                             |                      |                             |                             |                                |
|-----------------------------|----------------------|-----------------------------|-----------------------------|--------------------------------|
| <b>B</b>                    | <b>I</b>             | <b>N</b>                    | <b>G</b>                    | <b>O</b>                       |
| You take a nap              | Cant find my patient | Patient= Drug Seeker        | Can't find my pen           | Celebrity Patient              |
| Cried at work               | Patient with high-BP | Free Space                  | Naked Patient               | PT needs to use rr last minute |
| Chewed out by family member | Cute patient         | Out of supplies             | Nurse visit at 5PM          | Snoring Patient                |
| Missing Order               | Code Brown           | Refills for meds not called | Doctor cancels clinic       | PT. complains about wait time  |
| Patient on cell phone       | homeless patient     | Doctor upset about schedule | 2 MA's call out on a Monday | Going home early               |

|                      |                                |                               |                      |                             |
|----------------------|--------------------------------|-------------------------------|----------------------|-----------------------------|
| <b>B</b>             | <b>I</b>                       | <b>N</b>                      | <b>G</b>             | <b>O</b>                    |
| Patient with high-BP | Nurse visit at 5PM             | Code Brown                    | Cried at work        | Doctor cancels clinic       |
| Celebrity Patient    | Doctor upset about schedule    | Chewed out by family member   | Free Space           | Snoring Patient             |
| Missing Order        | Patient on cell phone          | Out of supplies               | Cant find my patient | Refills for meds not called |
| You take a nap       | PT needs to use rr last minute | homeless patient              | Can't find my pen    | 2 MA's call out on a Monday |
| Going home early     | Patient= Drug Seeker           | PT. complains about wait time | Cute patient         | Naked Patient               |