

J	O	N	E	S
SCORE 0-500	ANTICIPATING NEEDS	CONVERSATION FREQUENCY/CONTACT MATTER	LEVEL 4	IDEAS TO IMPROVE CEI WEB580977
CLIENT PERCEPTION	RISK TOLERANCE	JD POWERS	BOA MPC	PROACTIVE CONTACT SENTIMENT
STRATEGIC GOALS	CEI VLYER OPR7848A	BOA MPC	EIGHT QUESTIONS	FIVE STAR RELATIONSHIPS #57
NET PROMOTER SCORE	IDEAL CLIENT EXPERIENCE	LEVEL 0-3	DETRACTORS	IMPACT CLIENTS
CEI WEB143393	LOYALTY DRIVERS	CLIENT SATISFACTON SURVEY	WHO WHERE WHEN WHAT WEB558857	CONSISTENCY

J	O	N	E	S
STRATEGIC GOALS	WHO WHERE WHEN WHAT WEB558857	BOA MPC	IDEAL CLIENT EXPERIENCE	CLIENT PERCEPTION
LEVEL 4	FIVE STAR RELATIONSHIPS #57	CONVERSATION FREQUENCY/CONTACT MATTER	IMPACT CLIENTS	CEI VLYER OPR7848A
EIGHT QUESTIONS	ANTICIPATING NEEDS	BOA MPC	DETRACTORS	LEVEL 0-3
CONSISTENCY	SCORE 0-500	CLIENT SATISFACTON SURVEY	NET PROMOTER SCORE	CEI WEB143393
IDEAS TO IMPROVE CEI WEB580977	DO NOT CALL LIST WEB580939	PROACTIVE CONTACT SENTIMENT	JD POWERS	RISK TOLERANCE

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NET PROMOTER SCORE	DETRACTORS	STRATEGIC GOALS	CONSISTENCY	LEVEL 4
LOYALTY DRIVERS	PROACTIVE CONTACT SENTIMENT	WHO WHERE WHEN WHAT WEB558857	IDEAL CLIENT EXPERIENCE	CEI VLYER OPR7848A
LEVEL 0-3	BOA MPC	BOA MPC	EIGHT QUESTIONS	CONVERSATION FREQUENCY/CONTACT MATTER
DO NOT CALL LIST WEB580939	IDEAS TO IMPROVE CEI WEB580977	CEI WEB143393	ANTICIPATING NEEDS	SCORE 0-500
RISK TOLERANCE	JD POWERS	FIVE STAR RELATIONSHIPS #57	IMPACT CLIENTS	CLIENT SATISFACTON SURVEY