

B	I	N	G	O
Teach the side effect of a medication	Ask the patient "What will make today a great day for you?"	Give out earplugs/eye mask	Smile	Manage up physical therapy
Find a new way to manage yourself up.	Teach the patient about the quiet at night protocol	Manage up yourself	Explain	Sit at the patient's bedside while talking to them
Talk to the patient about what they need when they go home	Tell the patient they will get great care today	FREE	Explain the routine for the day	Manage up a coworker
Manage up a different department	Take time to listen to the patient	Manage up a physician	Knock on a patient door and ask if you can enter	Manage up social work/care manager
Introduce yourself to a physician	Explain why we hourly round	Service Recovery	Thank the patient for letting us take care of them	Give an estimate of wait time

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