

|                                      |                                              |                                      |                                 |                                  |
|--------------------------------------|----------------------------------------------|--------------------------------------|---------------------------------|----------------------------------|
| <b>B</b>                             | <b>I</b>                                     | <b>N</b>                             | <b>G</b>                        | <b>O</b>                         |
| WHY DOESNT MY INS. COVER IT?         | BUT I HAVE INSURANCE                         | I HAVE A COUPON BUT I DIDNT BRING IT | REFILL EVERYTHING IN MY PROFILE | I SAW MY DOCTOR SEND THE SCRIPTS |
| I GET STUFF HERE ALL THE TIME        | WHAT DO YOU MEAN IT NEEDS PA I HAVE A SCRIPT | ISN'T THAT ON THE \$4 LIST?          | BUT I NEED IT NOW               | READY                            |
| WHAT DO YOU MEAN I DONT HAVE REFILLS | WHY IS IT SO EXPENSIVE??                     | <b>FREE</b>                          | DONT YOU HAVE MY NEW INS.       | I NEED 29G 1CC                   |
| I NEED THE LITTLE WHITE ONES         | SPEAK A SPANISH?                             | I PAID \$xxx LAST TIME               | I NEED 29G .5 CC                | IM HERE TO PICK UP... (SILENCE)  |
| I LOST THEM/STOLEN                   | I DON'T HAVE A \$1                           | MY DOCTOR SAID IT WOULD BE           | WHY WONT INSURANCE COVER VIAGRA | I GOT A CALL                     |

|                                      |                                 |                                      |                                              |                             |
|--------------------------------------|---------------------------------|--------------------------------------|----------------------------------------------|-----------------------------|
| <b>B</b>                             | <b>I</b>                        | <b>N</b>                             | <b>G</b>                                     | <b>O</b>                    |
| WHY IS IT SO EXPENSIVE??             | <b>BUT I NEED IT NOW</b>        | REFILL EVERYTHING IN MY PROFILE      | I GET STUFF HERE ALL THE TIME                | ISN'T THAT ON THE \$4 LIST? |
| I HAVE A COUPON BUT I DIDNT BRING IT | WHY WONT INSURANCE COVER VIAGRA | I SAW MY DOCTOR SEND THE SCRIPTS     | I DON'T HAVE A \$1                           | READY                       |
| I NEED THE LITTLE WHITE ONES         | DONT YOU HAVE MY NEW INS.       | <b>FREE</b>                          | I NEED 29G 1CC                               | BUT I HAVE INSURANCE        |
| <b>I NEED 29G .5 CC</b>              | MY DOCTOR SAID IT WOULD BE      | WHY DOESNT MY INS. COVER IT?         | <b>I GOT A CALL</b>                          | SPEAK A SPANISH?            |
| I PAID \$XXX LAST TIME               | IM HERE TO PICK UP... (SILENCE) | WHAT DO YOU MEAN I DONT HAVE REFILLS | WHAT DO YOU MEAN IT NEEDS PA I HAVE A SCRIPT | I LOST THEM/STOLEN          |

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| WHAT DO YOU MEAN I DONT HAVE REFILLS | I GOT A CALL                 | <b>FREE</b>                     | SPEAK A SPANISH?                             | I NEED 29G .5 CC                     |
| WHY IS IT SO EXPENSIVE??             | <b>READY</b>                 | REFILL EVERYTHING IN MY PROFILE | WHY WONT INSURANCE COVER VIAGRA              | I HAVE A COUPON BUT I DIDNT BRING IT |
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