B	I	N	G	O
speak clearly	Listen quietly	check back	say "okay"	personal space
avoid negative behavior	show respect	reality	accepting "no" for an answer	responsibility
show interest	stay calm	**FREE**	actions	listen carefully
look at the person	shake hands	make eye contact	introduce yourself	possibilities
don't be sarcastic	ask permission	respect	use a pleasant voice	change

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B	I	N	G	O
stay calm	accepting "no" for an answer	say "okay"	avoid negative behavior	reality
check back	use a pleasant voice	personal space	ask permission	responsibility
look at the person	actions	**FREE**	listen carefully	Listen quietly
introduce yourself	respect	speak clearly	change	shake hands
make eye contact	possibilities	show interest	show respect	don't be sarcastic

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B	I	N	G	O
ask permission	respect	accepting "no" for an answer	possibilities	actions
speak clearly	look at the person	make eye contact	show respect	personal space
show interest	change	**FREE**	shake hands	introduce yourself
stay calm	responsibility	say "okay"	use a pleasant voice	check back
listen carefully	Listen quietly	reality	avoid negative behavior	don't be sarcastic

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