

B	I	N	G	O
security	18	Tension Reduction	non-threatening	empathic listening
Refusal	safety	kinesics	CPI Crisis Development Model	respect
simple and clear	Intimidation	FREE	danger to self/others	defensive
reasonable	directive	last resort	anxiety	enforceable
Questioning	proxemics	Release	welfare	Setting Limits

B	I	N	G	O
simple and clear	welfare	CPI Crisis Development Model	directive	Refusal
non-threatening	defensive	Tension Reduction	enforceabl e	Intimidation
danger to self/other s	18	FREE	anxiety	last resort
Setting Limits	security	Release	reasonable	Questioning
empathic listening	care	respect	kinesics	safety

B	I	N	G	O
reasonable	anxiety	simple and clear	Setting Limits	non-threatening
proxemics	respect	welfare	directive	Intimidation
last resort	CPI Crisis Development Model	FREE	danger to self/other s	Tension Reduction
care	empathic listening	Questioning	18	security
safety	kinesics	defensive	enforceabl e	Release