

|                                   |                                      |                            |                                             |                               |
|-----------------------------------|--------------------------------------|----------------------------|---------------------------------------------|-------------------------------|
| Why is the Qtrly Tax Edit Sent?   | 941                                  | My Ceridian.com            | W-2 Filing Load                             | SourcetaxOnline@ceridian.com  |
| Helpdesk@ceridian.com             | When is the tax edit distributed?    | Taxnotices@ceridian.com    | Ceridian Help Desk                          | W-2 Balancing Report          |
| W-2 file testing begins Nov. 1st  | You adjusted 3 Party Sick Pay        | <b>FREE</b>                | Did you raise your hand and ask a question? | Send annual file by deadline  |
| Social Security Number mismatches | W-2 Print Services                   | Source Data Manager        | SSA AccuWage Reporting Program              | Tax Code Fallouts             |
| Printservicesupport@ceridian.com  | EMP transfers often create variances | Title X11 Advance Balances | eReports                                    | I met my Customer Service Rep |

|                                            |                                                         |                                           |                                               |                                  |
|--------------------------------------------|---------------------------------------------------------|-------------------------------------------|-----------------------------------------------|----------------------------------|
| You<br>adjusted<br>3 Party<br>Sick Pay     | Ceridian<br>Help<br>Desk                                | W-2<br>Filing<br>Load                     | Helpdesk@ceridian.com                         | Taxnotices@ceridian.com          |
| My<br>Ceridian.com                         | eReports                                                | SourcetaxOnline@ceridian.com              | EMP<br>transfers<br>often create<br>variances | W-2<br>Balancing<br>Report       |
| Social<br>Security<br>Number<br>mismatches | Did you<br>raise your<br>hand and<br>ask a<br>question? | <b>FREE</b>                               | Send<br>annual file<br>by<br>deadline         | 941                              |
| SSA<br>AccuWage<br>Reporting<br>Program    | Title X11<br>Advance<br>Balances                        | Why is<br>the Qtrly<br>Tax Edit<br>Sent?  | I met my<br>Customer<br>Service<br>Rep        | W-2<br>Print<br>Services         |
| Source<br>Data<br>Manager                  | Tax<br>Code<br>Fallouts                                 | W-2 file<br>testing<br>begins<br>Nov. 1st | When is<br>the tax edit<br>distributed?       | Printservicesupport@ceridian.com |

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|--------------------------------------|-----------------------------------|-------------------------|-----------------------------------|---------------------------------------------|
| EMP transfers often create variances | Title X11 Advance Balances        | Ceridian Help Desk      | Tax Code Fallouts                 | Did you raise your hand and ask a question? |
| Why is the Qtrly Tax Edit Sent?      | Social Security Number mismatches | Source Data Manager     | When is the tax edit distributed? | SourcetaxOnline@ceridian.com                |
| W-2 file testing begins Nov. 1st     | I met my Customer Service Rep     | <b>FREE</b>             | W-2 Print Services                | SSA AccuWage Reporting Program              |
| You adjusted 3 Party Sick Pay        | W-2 Balancing Report              | W-2 Filing Load         | eReports                          | My Ceridian.com                             |
| Send annual file by deadline         | 941                               | Taxnotices@ceridian.com | Helpdesk@ceridian.com             | Printservicesupport@ceridian.com            |