security deposit	Am I on the best tariff?	Account in credit.	Reads not used - estimated bill.	missed/reschedule appointment
electricity	Chase monthly bill	refund - fixed direct debit in credit	information request	Billed after supply end
meter technical issue	payment made - not showing online	smart meter enquiry	Change Direct Debit details.	how/when to submit my reading
change payment method	pre-payment query	Chase first bill	direct debit payment not taken	moving in
dpa failure	meter engineer issue	payment amount query	meter location/access issue	can't login to online account

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payment made - not showing online	change payment method	Update contact details	fixed direct debit calculation query	direct debit payment not taken
Termination fee query	Change bank details	Change direct debit date	how do I read my meter	electricity
dual fuel discount enquiry	Can't view bill	pre-payment query	Change billing methods	mobile app/SMS/QR reading enquiry
change payment method	debt collection enquiry	refund - fixed direct debit in credit	Billed after supply end	smart meter enquiry
previous supplier is chasing reading	Bill calculation query	how/when to submit my reading	missed/reschedule appointment	customer service issue

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good news/pr	pre-payment query	direct debit payment not taken	electricity	Credit note calculation query.
Reads not used - estimated bill.	make payment	submit reading	moving home - dispute	meter location/access issue
left - still receiving emails.	moving out	Change bank details	Change my tariff	Chase monthly bill
meter exchange issue	gas	Bill calculation query	change payment method	Account in credit.
dual fuel discount enquiry	security deposit	Change billing methods	warm house discount/green deal	telecoms query

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