

B	I	N	G	O
Spirituality	Autonomy	Empathy	Quality Care	Listening
Culture	Responsibility	Patient Needs	Barriers	Personal Relationship
Respect	Support	FREE	Communication	Family
Healthcare Literacy	REALM	Holistic care	Ethics	Patient
Empowerment	Continuity of Care	Patient Satisfaction	Teamwork	Education

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Support	Barriers	Quality Care	Culture	Patient Needs
Empathy	Teamwork	Listening	Continuity of Care	Personal Relationship
Healthcare Literacy	Communication	FREE	Family	Autonomy
Ethics	Patient Satisfaction	Spirituality	Education	REALM
Holistic care	Patient	Respect	Responsibility	Empowerment

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Continuity of Care	Patient Satisfaction	Barriers	Patient	Communication
Spirituality	Healthcare Literacy	Holistic care	Responsibility	Listening
Respect	Education	FREE	REALM	Ethics
Support	Personal Relationship	Quality Care	Teamwork	Empathy
Family	Autonomy	Patient Needs	Culture	Empowerment