

Card Services Scavenger Hunt

Redeem Rewards	Add an Authorized User	Access Checks	Customer Asks About Weather	Late Fee Refund Request
Customer Named Susan	Call About Deposit Account	Payment Option Information	Fraud Stat N	Address Change
Interest Charges	Overdraft Protection	FREE	Requests Lower APR	Baby Crying
Dog Barking	Customer Born in 1990s	Customer Coughs	Make an EPS Payment	Customer Laughs
Go over 5+ Transactions	Order a New Card	Customer Born Before 1940	Customer Assistance Call	Customer Sneezes

Card Services Scavenger Hunt

Customer Coughs	Customer Asks Your Location	Baby Crying	Balance/Available Credit	Declined Transaction
Customer Named Susan	Customer Named Robert	Annual Fee	Overdraft Protection	Balance Transfer Request
Lost or Stolen Card	Customer Born in 1990s	FREE	Product Change CSI	Address Change
Requests Lower APR	Payment Option Information	Dog Barking	Late Fee Refund Request	Customer Sneezes
Customer Driving	Call About Deposit Account	Customer Asks About Weather	Ghost Call	Stop a Pending Charge Request

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Lost or Stolen Card	Interest Charges	Fraud Stat N	Order Statement Copy	Baby Crying
Call About Billing Disputes	Ghost Call	Customer Named Susan	Call About Deposit Account	Go over 5+ Transactions
Declined Transaction	Add an Authorized User	FREE	Customer Born in 1980s	Access Checks
Customer Named Robert	Redeem Rewards	Balance Transfer Request	Update Email Address	Travel Flag
Change Customer Name	Stop a Pending Charge Request	Annual Fee	Late Fee Refund Request	Crying Customer