

B	I	N	G	O
Replace room key for guest	Book a future date for guest	Guest asks about pool	Guest uses comp dollars	Guest pays with Gift Card
Create wake up call	Provide guest a property map	Guest requests toothbrush	Book guest at rack rate	Loud cart in lobby
Room service calls FD	Book room for Casino Host	Guest has TV remote problem	Guest needs valet/bell asst.	Lost & Found Inquiry
Guest pays with Cash	Guest requests upgrade	Guest asks where restroom is	Guest requests late checkout	Check in a guest
HFRM Booking	Extend stay for guest	Use Hskp/Maint Radio	Guest asks about Player Club	Guest books SCIT Rate

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