

B	I	N	G	O
Use the phrase \"our priority is\"	Acknowledge 5 people in the hallway	Is there anything else I can do for you	Thank you for your patience	Manage up yourself
Find a new way to manage yourself	Use the phrase \"for your safety\"	Teach the side effect of a medication	Ask the patient \"What will make today a great day for you?	Thank the patient for letting us take care of them
The doctor is running 10 minutes late	Yes I can do that for you	FREE	Escort patient to their destination	Manage up a physician
Manage up physical therapy	That will be my pleasure	Manage up social work/care manager	Manage up a different department	Sit at the patient's bedside while talking to them
Manage up a coworker	Explain the routine for the day	Tell the patient they will get great care today	_ should be calling you back in about 10 minutes	Introduce yourself to a physician

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Manage up a physician	Acknowledge 5 people in the hallway	Teach the side effect of a medication	Find a new way to manage yourself	Manage up a coworker