

|                                                        |                                                          |                                                                     |                                                      |                                               |
|--------------------------------------------------------|----------------------------------------------------------|---------------------------------------------------------------------|------------------------------------------------------|-----------------------------------------------|
| <b>B</b>                                               | <b>I</b>                                                 | <b>N</b>                                                            | <b>G</b>                                             | <b>O</b>                                      |
| WALK<br>IN<br>BLOOD                                    | ABOUT<br>A PT.                                           | HAD TO GO<br>BACK TO THE<br>OFFICE<br>BECAUSE<br>OUT OF<br>SUPPLIES | PT. HAS<br>6 HOUSE<br>GUEST                          | OMG HAD<br>TO<br>DISIMPACT<br>HER<br>AGAIN!   |
| DOG<br>BITE                                            | REFILLS<br>FOR MEDS<br>NOT CALLED<br>IN BY LAST<br>NURSE | PT.<br>CANCELLED<br>VISIT AFTER<br>I WAS AT<br>HER HOME             | CALLED MD<br>TO<br>QUESTIONED<br>ORDER               | PT.<br>WANTS<br>AN<br>ENEMA                   |
| WEEKEND<br>ADMIIENNETSLKK<br>LO                        | CAN'T<br>FIND MY<br>PATIENT                              | FREE<br>SPACE                                                       | PATIENT<br>NEEDS<br>SHOTS                            | NURSE<br>CALLS<br>IN                          |
| DECLINES<br>MUCH<br>NEEDED<br>BATH                     | NURSES<br>UPSET<br>ABOUT<br>SCHEDULE                     | PT. ON<br>PHONE<br>DURING<br>VISIT                                  | OFFICE<br>BEEPED<br>ME MORE<br>THEN 6X IN<br>ONE DAY | PT.<br>COMPLAINS<br>ABOUT<br>ANOTHER<br>NURSE |
| PT. TAKES<br>MORE THAN<br>10 MINS TO<br>ANSWER<br>DOOR | NAKED PT.<br>ASNWERS<br>THE<br>DOOR                      | MISSED<br>VENIPUTURE<br>BECAUSE<br>PT.<br>WIGGLED                   | PATIENT<br>C/O<br>DOCTOR                             | CHEWED<br>OUT BY<br>A FAMILY<br>MEMBER        |

|                                                      |                                             |                                            |                                              |                                       |
|------------------------------------------------------|---------------------------------------------|--------------------------------------------|----------------------------------------------|---------------------------------------|
| <b>B</b>                                             | <b>I</b>                                    | <b>N</b>                                   | <b>G</b>                                     | <b>O</b>                              |
| PATIENT NEEDS SHOTS                                  | OMG HAD TO DISIMPACT HER AGAIN!             | CAN'T FIND MY PATIENT                      | PT. WANTS AN ENEMA                           | CHEWED OUT BY A FAMILY MEMBER         |
| PT. ON PHONE DURING VISIT                            | NURSE CALLS IN                              | NURSES UPSET ABOUT SCHEDULE                | REFILLS FOR MEDS NOT CALLED IN BY LAST NURSE | CALLED MD TO QUESTIONED ORDER         |
| WEEKEND<br>ADMIIENNETSLKK<br>LO                      | PT. HAS 6 HOUSE GUEST                       | FREE SPACE                                 | PATIENT C/O DOCTOR                           | DOG BITE                              |
| HAD TO GO BACK TO THE OFFICE BECAUSE OUT OF SUPPLIES | PT. CANCELLED VISIT AFTER I WAS AT HER HOME | PT. TAKES MORE THAN 10 MINS TO ANSWER DOOR | DECLINES MUCH NEEDED BATH                    | PT. COMPLAINS ABOUT ANOTHER NURSE     |
| ABOUT A PT.                                          | WALK IN BLOOD                               | WELLNESS VISIT                             | FASTING LAB AND PT. EATS                     | MISSED VENIPUTURE BECAUSE PT. WIGGLED |

|                                                          |                                                        |                                                                     |                                                         |                                        |
|----------------------------------------------------------|--------------------------------------------------------|---------------------------------------------------------------------|---------------------------------------------------------|----------------------------------------|
| <b>B</b>                                                 | <b>I</b>                                               | <b>N</b>                                                            | <b>G</b>                                                | <b>O</b>                               |
| PATIENT<br>NEEDS<br>SHOTS                                | DOG<br>BITE                                            | PT.<br>COMPLAINS<br>ABOUT<br>ANOTHER<br>NURSE                       | FASTING<br>LAB AND<br>PT. EATS                          | CALLED MD<br>TO<br>QUESTIONED<br>ORDER |
| ABOUT<br>A PT.                                           | WELLNESS<br>VISIT                                      | HAD TO GO<br>BACK TO THE<br>OFFICE<br>BECAUSE<br>OUT OF<br>SUPPLIES | WEEKEND<br>ADMIIENNETSLKK<br>LO                         | DECLINES<br>MUCH<br>NEEDED<br>BATH     |
| REFILLS<br>FOR MEDS<br>NOT CALLED<br>IN BY LAST<br>NURSE | PT. TAKES<br>MORE THAN<br>10 MINS TO<br>ANSWER<br>DOOR | <b>FREE<br/>SPACE</b>                                               | OFFICE<br>BEEPED<br>ME MORE<br>THEN 6X IN<br>ONE DAY    | PT. HAS<br>6 HOUSE<br>GUEST            |
| CHEWED<br>OUT BY<br>A FAMILY<br>MEMBER                   | PATIENT<br>C/O<br>DOCTOR                               | NURSES<br>UPSET<br>ABOUT<br>SCHEDULE                                | NURSE<br>CALLS<br>IN                                    | CAN'T<br>FIND MY<br>PATIENT            |
| PT.<br>WANTS<br>AN<br>ENEMA                              | OMG HAD<br>TO<br>DISIMPACT<br>HER<br>AGAIN!            | MISSED<br>VENIPUTURE<br>BECAUSE<br>PT.<br>WIGGLED                   | PT.<br>CANCELLED<br>VISIT AFTER<br>I WAS AT<br>HER HOME | WALK<br>IN<br>BLOOD                    |