

B	I	N	G	O
TRIAGE	BLUE	FINISHER	TEAM PLAYERS	PURPLE
COLD CALL	TRACKS	RED	BPR	TLM
YELLOW	BROWN	FREE	LEADERSHIP	MONITORING
TIMELINESS	PRIORITY	STARTER	GREEN	REAL TIME DATA
CASE READING	TIERS	EBT	YTB	ELIGIBILITY WORKLOAD MANAGEMENT

B	I	N	G	O
YELLOW	YTB	BPR	PRIORITY	COLD CALL
TEAM PLAYERS	MONITORING	FINISHER	REAL TIME DATA	BROWN
LEADERSHIP	BLUE	FREE	GREEN	STARTER
ELIGIBILITY WORKLOAD MANAGEMENT	TRIAGE	EBT	TIMELINESS	CASE READING
PURPLE	KEAY AS YOU GO	TLM	RED	TRACKS

B	I	N	G	O
TIMELINESS	GREEN	YELLOW	ELIGIBILITY WORKLOAD MANAGEMENT	TEAM PLAYERS
TIERS	TLM	YTB	PRIORITY	BROWN
STARTER	BPR	FREE	LEADERSHIP	FINISHER
KEAY AS YOU GO	PURPLE	CASE READING	BLUE	TRIAGE
TRACKS	RED	MONITORING	REAL TIME DATA	EBT