

B	I	N	G	O
Police were not contacted	Adverse Insurance calling to file a claim	Clmnt provides incorrect policy number	John has pancakes or other food at his desk.	Get coffee from break room or bring from Dunks
Call is 5 minutes before break or end of shift	Moved vehicle closer to building during break	Insrd doesn't know license plate	Ask Berny if he is free to take a call so he can translate	James Gabe and/or Phil makes a joke and you laugh
Misdirected call from Lynx	TX or CO Hail Claim	FREE	Barbara handles an online claim	Flex Day is this week
Football is on in break room	Michelle giggles or laughs	Free fruit in break room	Email from James Parker	Insrd & clmnt think other is at fault
DRP appraisal.	Bathroom break	Insrd neighbors got new roofs and Insrd wants one too	Work on a Saturday	Checked KM

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