

Service Promise	Active Listening	Every Way Every Day	Premier	Mission Statement
Engage	Sales	One-Step	Add-ons	Patience
Promote and Recommend	Stay Positive	FREE	Celebrate Wins!	Helpful
Know Our Products	Professionalism	Membership	HOST	Museum of Science
Exhibits	Create Value	Organization	Team	Every Guest is a Brand New Guest

Stay Positive	Add-ons	Premier	Engage	One-Step
Every Way Every Day	Team	Mission Statement	Create Value	Patience
Know Our Products	Celebrate Wins!	FREE	Helpful	Active Listening
HOST	Organization	Service Promise	Every Guest is a Brand New Guest	Professionalism
Membership	Museum of Science	Promote and Recommend	Sales	Exhibits

Create Value	Organization	Add-ons	Museum of Science	Celebrate Wins!
Service Promise	Know Our Products	Membership	Sales	Mission Statement
Promote and Recommend	Every Guest is a Brand New Guest	FREE	Professionalism	HOST
Stay Positive	Patience	Premier	Team	Every Way Every Day
Helpful	Active Listening	One-Step	Engage	Exhibits