

|                                                    |                                                         |                                                   |                                                                 |                                                                              |
|----------------------------------------------------|---------------------------------------------------------|---------------------------------------------------|-----------------------------------------------------------------|------------------------------------------------------------------------------|
| <b>B</b>                                           | <b>I</b>                                                | <b>N</b>                                          | <b>G</b>                                                        | <b>O</b>                                                                     |
| PT. ON<br>PHONE<br>DURING<br>VISIT                 | 1 STICK<br>REFILL                                       | DOG<br>BITE                                       | PATIENT<br>UPSET<br>ABOUT<br>SCHEDULE                           | PATIENT<br>C/O<br>DOCTOR                                                     |
| DID NOT<br>GET LOST<br>ON WAY<br>TO A VISIT        | PT. HAS<br>TOO MANY<br>HOUSE<br>GUEST                   | PATIENT<br>HAD<br>ANIMALS                         | ADMITTED<br>A NEW<br>PATIENT                                    | PATIENT<br>HOUSE<br>WAS TOO<br>COLD                                          |
| PT.<br>COMPLAINS<br>ALOT                           | PT. TAKES<br>MORE THAN<br>10 MINS TO<br>ANSWER<br>DOOR  | FREE<br>SPACE                                     | CAN'T<br>FIND MY<br>PATIENT                                     | NAKED PT.<br>ANSWERS<br>THE<br>DOOR                                          |
| OFFICE<br>TEXT ME<br>MORE<br>THEN 4X IN<br>ONE DAY | PT.<br>CANCELLED<br>VISIT AFTER<br>I WAS AT<br>HER HOME | PATENT<br>HOUSE<br>WAS TOO<br>HOT                 | I WORE MY<br>ICS<br>SCRUBS TO<br>A PATIENT<br>VISIT             | PATIENT<br>GAVE ME A<br>COMPLIMENT                                           |
| GOT<br>LOST ON<br>WAY TO<br>A VISIT                | CHEWED<br>OUT BY<br>A FAMILY<br>MEMBER                  | PATIENT<br>HAPPY<br>WITH ICS<br>OF LA<br>SERVICES | TELEMETRY<br>AND NOTE<br>SENT TO<br>OFFICE<br>WITHIN ONE<br>DAY | DID NOT HAVE<br>TO GO BACK<br>TO THE<br>OFFICE<br>BECAUSE OUT<br>OF SUPPLIES |

|                                            |                                                  |                              |                                                               |                                             |
|--------------------------------------------|--------------------------------------------------|------------------------------|---------------------------------------------------------------|---------------------------------------------|
| <b>B</b>                                   | <b>I</b>                                         | <b>N</b>                     | <b>G</b>                                                      | <b>O</b>                                    |
| PT. TAKES MORE THAN 10 MINS TO ANSWER DOOR | ADMITTED A NEW PATIENT                           | PATIENT UPSET ABOUT SCHEDULE | DID NOT GET LOST ON WAY TO A VISIT                            | PATIENT HAD ANIMALS                         |
| <b>DOG BITE</b>                            | TELEMETRY AND NOTE SENT TO OFFICE WITHIN ONE DAY | PATIENT C/O DOCTOR           | CHEWED OUT BY A FAMILY MEMBER                                 | PATIENT HOUSE WAS TOO COLD                  |
| OFFICE TEXT ME MORE THEN 4X IN ONE DAY     | <b>CAN'T FIND MY PATIENT</b>                     | <b>FREE SPACE</b>            | NAKED PT. ANSWERS THE DOOR                                    | <b>1 STICK REFILL</b>                       |
| I WORE MY ICS SCRUBS TO A PATIENT VISIT    | PATIENT HAPPY WITH ICS OF LA SERVICES            | PT. ON PHONE DURING VISIT    | DID NOT HAVE TO GO BACK TO THE OFFICE BECAUSE OUT OF SUPPLIES | PT. CANCELLED VISIT AFTER I WAS AT HER HOME |
| <b>PATENT HOUSE WAS TOO HOT</b>            | PATIENT GAVE ME A COMPLIMENT                     | PT. COMPLAINS ALOT           | PT. HAS TOO MANY HOUSE GUEST                                  | <b>GOT LOST ON WAY TO A VISIT</b>           |

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|--------------------------------------------------------|------------------------------------------------------------------------------|---------------------------------------|-----------------------------------------------------------------|-----------------------------------------------------|
| <b>B</b>                                               | <b>I</b>                                                                     | <b>N</b>                              | <b>G</b>                                                        | <b>O</b>                                            |
| CHEWED<br>OUT BY<br>A FAMILY<br>MEMBER                 | PATIENT<br>HAPPY<br>WITH ICS<br>OF LA<br>SERVICES                            | ADMITTED<br>A NEW<br>PATIENT          | PATIENT<br>GAVE ME A<br>COMPLIMENT                              | CAN'T<br>FIND MY<br>PATIENT                         |
| PT. ON<br>PHONE<br>DURING<br>VISIT                     | OFFICE<br>TEXT ME<br>MORE<br>THEN 4X IN<br>ONE DAY                           | PATENT<br>HOUSE<br>WAS TOO<br>HOT     | PT. HAS<br>TOO MANY<br>HOUSE<br>GUEST                           | PATIENT<br>C/O<br>DOCTOR                            |
| PT.<br>COMPLAINS<br>ALOT                               | DID NOT HAVE<br>TO GO BACK<br>TO THE<br>OFFICE<br>BECAUSE OUT<br>OF SUPPLIES | <b>FREE<br/>SPACE</b>                 | PT.<br>CANCELLED<br>VISIT AFTER<br>I WAS AT<br>HER HOME         | I WORE MY<br>ICS<br>SCRUBS TO<br>A PATIENT<br>VISIT |
| PT. TAKES<br>MORE THAN<br>10 MINS TO<br>ANSWER<br>DOOR | PATIENT<br>HOUSE<br>WAS TOO<br>COLD                                          | PATIENT<br>UPSET<br>ABOUT<br>SCHEDULE | TELEMETRY<br>AND NOTE<br>SENT TO<br>OFFICE<br>WITHIN ONE<br>DAY | <b>DOG<br/>BITE</b>                                 |
| NAKED PT.<br>ANSWERS<br>THE<br>DOOR                    | <b>1 STICK<br/>REFILL</b>                                                    | PATIENT<br>HAD<br>ANIMALS             | DID NOT<br>GET LOST<br>ON WAY<br>TO A VISIT                     | GOT<br>LOST ON<br>WAY TO<br>A VISIT                 |