

B	I	N	G	O
Stay Real!	Absolutely!	Customer Focused	Show Appreciation	Offer to Help
Be You!	Sincere	Positive Attitude	Be Knowledgeable	Responsiveness
Show You Care!	Take Action!	FREE	Be Prepared	Great Hotels Guests Love!!!
High Quality	Show Initiative	Notice	Go the Extra Mile	Personable
Get Ready!	Be Thoughtful	Professional	Welcome	Connect

B	I	N	G	O
Take Action!	Be Knowledgeable	Show Appreciation	Be You!	Positive Attitude
Customer Focused	Welcome	Offer to Help	Be Thoughtful	Responsiveness
High Quality	Be Prepared	FREE	Great Hotels Guests Love!!!	Absolutely!
Go the Extra Mile	Professional	Stay Real!	Connect	Show Initiative
Notice	Personable	Show You Care!	Sincere	Get Ready!

B	I	N	G	O
Be Thoughtful	Professional	Be Knowledgeable	Personable	Be Prepared
Stay Real!	High Quality	Notice	Sincere	Offer to Help
Show You Care!	Connect	FREE	Show Initiative	Go the Extra Mile
Take Action!	Responsiveness	Show Appreciation	Welcome	Customer Focused
Great Hotels Guests Love!!!	Absolutely!	Positive Attitude	Be You!	Get Ready!