

B	I	N	G	O
Use the phrase 'our priority is'	'Acknowledge the patient	Introduce yourself to the patient	Tell the patient they will get great care today	Provide report with each step of SBART
Explain the procedure you are doing	Use the phrase 'for your safety'	Talk to the patient about what they need when they go home	Acknowledge the patient's concerns in a positive manner	Use Plain Language
Wash your hands after providing patient care	Ask the patient 'What else can I do for you'	FREE	Manage up a different department	Manage up yourself
Tidy up patient's personal space	Narrate the cares you are providing	Teach patient about their care	Knock on a patient door and ask if you can enter	Sit at the patient's bedside/eye level while talking to them
Explain duration of a procedure	Thank the patient for letting us take care of them	Explain why we hourly round	Wash your hands when entering the room	Have patient teach back the education provided

B	I	N	G	O
Wash your hands after providing patient care	Wash your hands when entering the room	Acknowledge the patient's concerns in a positive manner	Narrate the cares you are providing	Explain the procedure you are doing
Tell the patient they will get great care today	Manage up yourself	Introduce yourself to the patient	Sit at the patient's bedside/eye level while talking to them	Ask the patient 'What else can I do for you'
Manage up a different department	'Acknowledge the patient	FREE	Knock on a patient door and ask if you can enter	Teach patient about their care
Have patient teach back the education provided	Use the phrase 'our priority is'	Explain why we hourly round	Tidy up patient's personal space	Explain duration of a procedure
Provide report with each step of SBART	Manage up a coworker	Use Plain Language	Talk to the patient about what they need when they go home	Use the phrase 'for your safety'

B	I	N	G	O
Tidy up patient's personal space	Knock on a patient door and ask if you can enter	Wash your hands after providing patient care	Have patient teach back the education provided	Tell the patient they will get great care today
Thank the patient for letting us take care of them	Use Plain Language	Wash your hands when entering the room	Narrate the cares you are providing	Ask the patient 'What else can I do for you'
Teach patient about their care	Acknowledge the patient's concerns in a positive manner	FREE	Manage up a different department	Introduce yourself to the patient
Manage up a coworker	Provide report with each step of SBART	Explain duration of a procedure	'Acknowledge the patient	Use the phrase 'our priority is'
Use the phrase 'for your safety'	Talk to the patient about what they need when they go home	Manage up yourself	Sit at the patient's bedside/eye level while talking to them	Explain why we hourly round