

B	I	N	G	O
Think	Assertive	Certain	Respect	Empathy
Brazen	Self-Confident	Identifying Feelings	Assured	Positive
Self Talk	Understanding	FREE	Attention	Composed
Concentrate	Saying No	Decisive	Communication	Eye Contact
Certain	Bold	Listening	Understanding Perspectives	Calm

B	I	N	G	O
Understanding	Assured	Respect	Brazen	Identifying Feelings
Certain	Understanding Perspectives	Empathy	Bold	Positive
Concentrate	Attention	FREE	Composed	Assertive
Communication	Listening	Think	Calm	Saying No
Decisive	Eye Contact	Self Talk	Self-Confident	Certain

B	I	N	G	O
Bold	Listening	Assured	Eye Contact	Attention
Think	Concentrate	Decisive	Self-Confident	Empathy
Self Talk	Calm	FREE	Saying No	Communication
Understanding	Positive	Respect	Understanding Perspectives	Certain
Composed	Assertive	Identifying Feelings	Brazen	Certain